



The Corporation of Township of Ignace  
34 Highway 17 West, P.O. Box 248 Ignace, ONTARIO P0T 1T0  
Phone: 807-934-2202 Fax: 807-934-2864  
[Ignace.ca](http://Ignace.ca)

12 October 2022

## All Ignace Residents

### **Re: Electronic Voting Issue Explanation**

At 9am CMT the Ignace Township started the online voting election event and immediately noticed an error message. This error message was also communicated to the clerk's office from other voters trying to cast their ballot online.

The town clerk notified the vendor and immediately decided to pause the online voting platform until the issue was identified and resolved.

Ignace Township Clerk Lynda Colby was informed by the vendor that a configuration certificate had an incorrect date which the system noticed immediately and triggered the error to prevent any ballot from being cast inaccurately.

Once the clerk's office was satisfied with the confirmation and subsequent tests to ensure the system was completely restored voting resumed a few hours later.

The Clerk, Lynda Colby confirmed that no votes were received prior to the redeployment and every voter was able to cast their vote properly.

If you'd like more information, please contact the Clerk's office at [clerk@ignace.ca](mailto:clerk@ignace.ca) or by phone at 807-934-2202, extension 1022 and if any voter notices any further error messages, please don't hesitate to let us know.

We appreciate your patience and understanding and apologize for any inconvenience.

*Petrina Taylor-Hertz*

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